

# BIOVIA QUMAS EDMS HEALTH CHECK SERIES

## DATSHEET

Examining your BIOVIA QUMAS Solution periodically to improve performance and identify potential issues is crucial to keeping your business running optimally and well-positioned to handle future growth. BIOVIA QUMAS has developed a series of offerings designed to help you achieve your systems optimal health and better align IT with business requirements.

The BIOVIA QUMAS EDMS Health Check Series consists of 3 elements:

- BIOVIA QUMAS EDMS Application Health Check
- BIOVIA QUMAS EDMS Systems Health Check
- BIOVIA QUMAS EDMS Database Health Check

### **BIOVIA QUMAS EDMS APPLICATION HEALTH CHECK**

Application Health Check is a periodic assessment of the configuration and use of DocCompliance to ensure 'Current Best and Common Practices'. A BIOVIA QUMAS Solutions Expert will initiate a discovery session with your administrators and/or users to determine possible improvements in the use of the product. The review covers all configurations and integrations including: Doc Types, Workflow Types, Groups, External Drivers (e.g. forms, procedures), Versions etc. and provides recommendations. The Solutions Expert will also conduct a review of all open support cases, providing an opportunity to close-out or add issues, and informing you of new functionality. The results are documented in a 'Review Checklist' to ensure all issues are addressed and the correct resources are engaged during subsequent Health Checks. Deliverables include:

- Assessment Report based on initial survey including recommendations
- Coordination of follow up sessions with other BIOVIA QUMAS professionals as required

#### **Benefits**

- Ensure optimal BIOVIA QUMAS usage and performance
- Leverage best practices and consulting knowledge
- Maximize the return in your BIOVIA QUMAS investment

### **BIOVIA QUMAS EDMS SYSTEM HEALTH CHECK**

BIOVIA QUMAS EDMS System Health Check is a periodic assessment to benchmark the operating condition and performance of your application. A Technical Consultant will perform this analysis, reviewing all system components to confirm optimal installation settings and reconcile any discrepancies, reviewing recent logs/errors to isolate the root cause of any performance issues.

Additional components include:

- Review of the compare, auto-population, rendering/printing and reports services, as well as localized configurations
- Assessment of the utilization of the hardware configuration including CPUs, memory and disks
- Review of the software environment utilization, including its architecture, background processes, and startup parameters (assuming the BIOVIA QUMAS EDMS Application Health Check was performed)

BIOVIA QUMAS will also examine the database operations as appropriate but the full BIOVIA QUMAS EDMS Database Health Check is available separately. Deliverables include a report detailing conclusions and recommendations for improvements in your environment.

#### **Benefits**

- Identify the root cause of performance issues to improve response times
- Ensure all components are performing optimally and have sufficient resources
- Report = blueprint for continued fine tuning of your BIOVIA QUMAS implementation

### **BIOVIA QUMAS EDMS DATABASE HEALTH CHECK**

BIOVIA QUMAS EDMS Database Health Check ensures your database is properly optimized. Significant revenue savings can be realized by eliminating the need for database consultants; database performance and availability can be greatly improved.

Performed by a qualified DBA, this health check includes a review of: database architecture standards; database and object parameters; table space set-up; scheduled jobs; overall performance; indexes as needed. Deliverables include a report summarizing all activities and recommendations for improvements.

#### **Benefits**

- Immediately realize performance and stability improvements
- Maximize the performance of your database
- Proactively identify the source of hidden problems

## THE BIOVIA QUMAS HEALTH CHECK SERIES PROGRAM APPROACH

A typical project approach to any BIOVIA QUMAS Health Check consists of:

1. Discovery - A complete review of all open support cases by a Consultant and Technical Lead, providing an opportunity to close-out or add issues
2. System Assessment - A comprehensive review of all BIOVIA QUMAS servers including configuration and HW/OS specifications, which are compared to current IQ's and best practices, documenting any deltas
3. All findings are reviewed by a series of BIOVIA QUMAS experts (support, development, services), and short and long term recommendations are documented
4. A presentation is made to the client covering the key points and considerations of the findings and recommendations
5. The client will be provided the following deliverables at the conclusion: Discovery Document, Final Report, and Final Report Presentation.

If you're interested in scheduling a BIOVIA QUMAS Health Check Program, please contact your Account Executive, or e-mail us at [info@qumas.com](mailto:info@qumas.com)

*Note: You can opt for any combination or start with one check and progress to others as schedules and budget allow. BIOVIA QUMAS offers all three components with a fixed-price, fixed-scope, proven approach. Purchasing individually is dependent on time and materials.*

## ABOUT BIOVIA

Dassault Systèmes Biovia Corp. (BIOVIA) provides global, collaborative product lifecycle experiences to transform scientific innovation. Powered by Dassault Systèmes' 3DEXPERIENCE® Platform, BIOVIA solutions create an unmatched scientific management environment that can help science-and process-driven companies create and connect biological, chemical, and material innovations to improve the way we live. The industry-leading BIOVIA portfolio integrates the diversity of science, experimental processes and information requirements across research, development, QA/QC and manufacturing. Capabilities include scientific data management; biological, chemical, and materials modeling and simulation; open collaborative discovery; scientific pipelining; enterprise laboratory management; enterprise quality management; environmental health and safety; and operations intelligence. BIOVIA solutions are used by more than 2,000 companies in the pharmaceutical, biotechnology, energy, chemicals, aerospace, consumer packaged goods and industrial products industries, as well as academic and government entities.

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